

Kuehne + Nagel Integrated Logistics 德迅整合物流

Elekta - Supplier Training Pack 医科达 - 供应商培训



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O

Introduction

介绍

Introduction 介绍

What is KN Integrated Logistics and the KN Control Tower?

什么是德迅整合物流和德迅物流控制塔?



- Kuehne + Nagel Integrated Logistics (KNIL) have been selected by Elekta as their chosen provider of Transport Management services and act as an extension of Elekta's Logistics department.
- 医科达选择德迅物流作为其物流管理供应商兼外延的物流部门负责其物流业务。
- KNIL provide a neutral transport management service and work with Elekta to procure and manage Logistics Service Providers on Elekta's behalf
- 德迅整合物流提供独立的运输管理服务，以及与医科达合作管理和选择物流管理服务供应商
- The KN Control Tower is the operational hub for the transport management service. Currently there are 2 separate KN Control Towers in operation for Elekta. The KN Luxembourg Control Tower manages orders from suppliers located in either North America or Europe. The KN Shanghai Control Tower manage all orders from supplier located in the Asia Pacific region
- 德迅物流控制塔作为物流服务的枢纽提供全方位的物流服务，目前为医科达提供全球物流服务的控制塔有两个分别位于卢森堡和上海。卢森堡控制中心提供北美和欧洲的服务。上海控制中心负责全亚洲的物流服务。
- Suppliers will interact with the KN Control Tower and Elekta via the KN eOrder system
- 所有的医科达供应商将通过德迅的电子平台eOrder系统进行沟通 and 互动



1

*Purpose &
Functionality*
目的和功能

Purpose & Functionality 目的和功能



eOrder Platform 电子订单系统平台

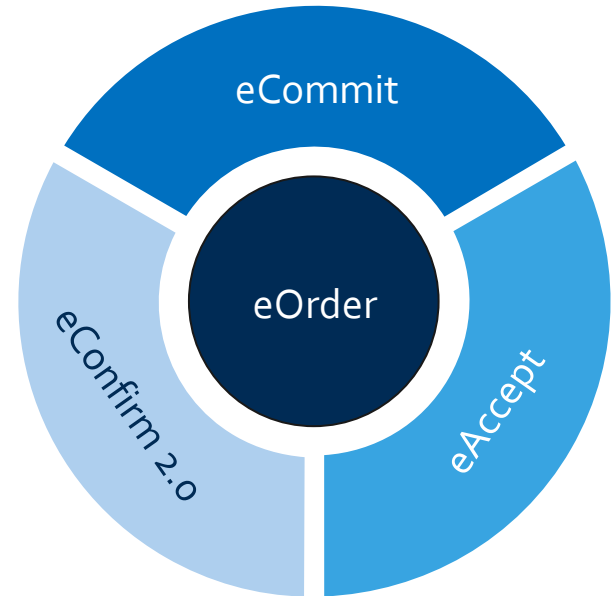
There are 3 key steps required by Elekta in the KN eOrder system

三个关键步骤来满足该系统对于电子订单的要求

- 1) Accept **Orders** 接受订单
- 2) Commit **Orders** 交付订单
- 3) Confirm **Orders** 确认订单

In order to trigger these actions supplier will need to: 供应商需要跟随下列步骤在电子订单系统进行操作:

- Search for the relevant **Purchase Orders / Purchase Order Lines** in the KN system
- 搜寻相关的订单号
- Other functionalities included are: **Document Upload** 上传相关的文件



Purpose & Functionality 目的和功能



Access to eOrder 登录eOrder平台

You can login to **eOrder** platform directly via: <https://eorder.kuehne-nagel.com/>
(KN employees will be automatically redirected to Single Sign-On page)

请键入网络地址 <https://eorder.kuehne-nagel.com/> 登录eOrder平台

KUEHNE+NAGEL




Single Sign-On

Please sign in with your username and password

Username

Password

[Forgot password?](#)

Sign in 

Purpose & Functionality 目的和功能

eOrder Starting Page 首页



Inbound Supplier platform
入库供应商平台

Access KN Login
访问KN Login

KUEHNE+NAGEL
systemtest

eOrder
Home >

Bookings

Create Booking >

Order Visibility

Shipment Visibility

Confirm Accept Commit

KN Portal

Elekta

GBCWY07 - Elekta

Steven Schepper De

Kuehne + Nagel welcomes you to its industry leading logistics information network

Customer
客户

User
用户



Bookings

Bookings

MR LINAC ORDER

Machine Order

Distribution Order

Returnable Packaging

Sales Order

Veendaal Order



Orders

Order Visibility

Confirm



Shipments

Shipment Visibility

Quick
Access to
Menu Items
快速访问菜单



Elekta action 医科大行动



Supplier / K+N action 供应商 / 德迅行动



- Elekta Planner Buyer releases Purchase Order lines
- 医科大计划采购人员下达订单指令

- KN integrates the PO lines
- 德迅整合订单
- KN CT notifies the Supplier
- 德迅控制塔通知供应商
- Supplier Connects to KN Web Portal to Accept/Reject
- 供应商通过德迅网站选择接受或拒绝订单

- KN CT notifies the Supplier
- 德迅控制塔通知供应商
- Supplier Commits on Pick-up Date, Quantity, Packages detail
- 供应商提交承诺的提货时间, 数量和包装信息
- KN CT books the Transport
- 德迅控制塔制定运输计划

- Transport LSP collects goods
- 物流服务供应商提货
- Supplier Confirms Packages detail
- 供应商确认包装信息

- Transport LSP delivers goods
- 物流服务供应商送货
- Elekta Warehouse declares the physical delivery
- 医科大仓库确认收货

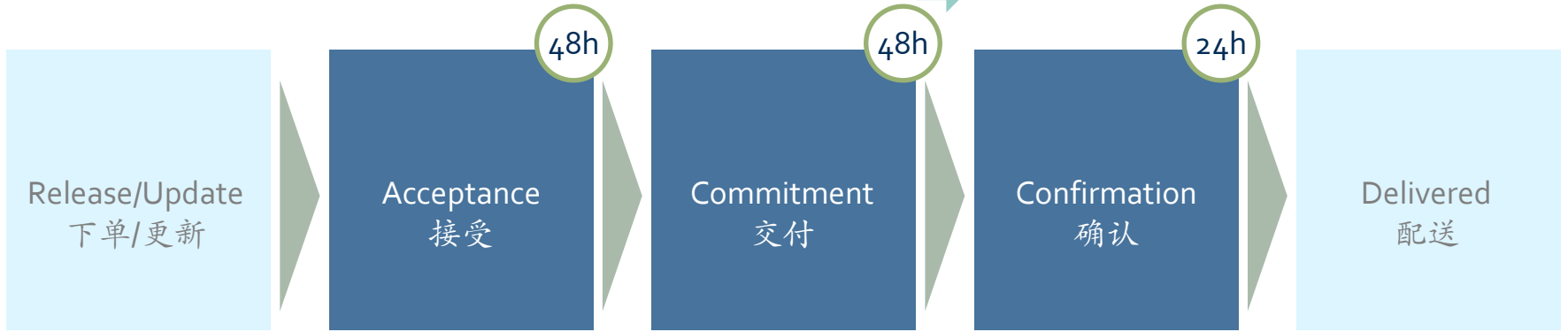
eOrder is a central platform that connects suppliers to Elekta via the KN Control Tower. All actions in the system provide a subsequent update in the Elekta order management system. 通过eOrder平台德迅控制塔联机医科大与供应商。所有的eOrder上的行动会在医科大订单管理系统制造更新。

Elekta action | 医科达方面

Supplier / K+N action | 供应商/德迅方面



EDI flow Elekta – KN CT | EDI 流医科达 – 德迅控制塔





2

eAccept

Release/Update
下单/更新

Acceptance
接受

Commitment
交付

Confirmation
确认

Delivered
配送



The KN Control Tower will send email messages to the supplier based on the agreed contact details shared by Elekta and set-up as master data in the KN Control Tower system. The messages will flow as follows:

本着医科达分享的联系方式和德迅控制塔系统的主数据德迅控制塔会发给供应商电子邮件。信息交流依据下面的规定:

1_ACCEPT

| Duration 时间 | Communication 联系方式 | Text in Communication 联系内容 | Report Status 状态 |
|-------------|---|--|------------------------|
| 0 HRS 小时 | Start Notification 首通知 (as soon as PO received from Elekta) 订单从医科达收到后 | Please accept your open Purchase Order 1234567 within the next 48 Hrs 请 48 小时以内接受 1234567 订单 | Open Accept 开放接受 |
| 24HRS 小时 | 1st Reminder Sent 第一次提醒 (24 hours after start notification) 在首通知的 24 小时后 | Please accept your open Purchase Order 1234567 within the next 24Hrs 请 24 小时以内接受 1234567 订单 | Open Accept 开放接受 |
| 48 HRS 小时 | 2nd Reminder Sent 第二次提醒 (48 Hours after start notification) 在首通知的 48 小时后 | Please accept your overdue Purchase Order 1234567 immediately 请尽快接受逾期的 1234567 订单 | Overdue Accept 逾期接受 |
| 72 HRS 小时 | Final Notification 最后通知 (72 Hours after notification) 在首通知的 72 小时后 | The accept window for Purchase Order 1234567 has now been missed and data will be captured into your monthly supplier scorecard 1234567 订单的接受开放时期已经过期了, 过期会在供应商月度报告记载 | No Accept 没接受 |

eAccept



What information do the messages contain?

电子通知包含什么信息?

The messages all provide clear information in regards to the pick-up date, PO Line, Part, Quantity etc and the amount of time left in order to complete the Accept step.

所有的信息提供有关提货日期，订单行，零件，数量等等的细节，还有剩余的可以完成接受过程的时间。



Tue 24/09/2019 09:32

donotreply@kuehne-nagel.com

[OFS - systemtest] #TEST 1st REMINDER Kuehne & Nagel eAccept: 1264351 ready for ACCEPTANCE

To knlux.il.gct.elekta; Loewenbrueck, Jan / Kuehne + Nagel / LUX FY-C

Cc High, Graeme / Kuehne + Nagel / BHM NY-B

Dear Supplier,

Please accept your open Purchase Order 1264351 within the next 24Hrs

| Order No | Line No | Schedule Line No | Order Type | Part | Quantity | Service | | | Requested Pickup Date | Requested Delivery Date | Pickup | Delivery |
|----------|---------|------------------|---------------------|---------|----------|---------|------|------|-------------------------------|-------------------------------|--|---|
| | | | | | | Level | Type | Mode | | | | |
| 1264351 | 010000 | 000001 | PO / Purchase Order | 1022123 | 1 | n/a | n/a | AIR | 2019-10-03 08:00:00 UTC+01:00 | 2019-10-24 23:59:00 UTC+01:00 | ELEKTA_27356_S S.H. Muffett limited Ashdown House Lamberts Road TN2 3EH TUNBRIDGE WELLS UNITED KINGDOM | ELEKTA_N00_W_C Elekta Beijing Medical Systems CoLd 3PL Warehouse 1 No.9-2 Nanfaxin Sector 101316 Shunping Road, Shunyi District CHINA |



Kuehne + Nagel welcomes you to its industry leading logistics information network

- Acceptance function allows **suppliers to accept or reject purchase order lines.**
- 接受功能让供应商接受或拒绝订单行

- Suppliers review the PO line data and decide to accept or reject PO lines.
- 供应商检阅订单行数据然后决定接受或拒绝订单行

- via *Accept* you can access the search screen
- 通过“Accept” (接受) 可以访问搜索页面



Purchase Order ID 订单编号
Search for specific Purchase Order / Article 此处通过特定的订单编号搜索

Ready for Pickup Date 备妥提货时间
Click on calendar to search for specific pickup date range. 此处通过特定的提货日期范围搜索

Advanced search 高级搜索
Click to reveal search filters 点击可筛选搜索内容

Consignee 收货人
Search for specific consignee 通过指定收货人搜索

The screenshot shows the eAccept web application interface. At the top left, there is a search bar with the text "Search by Order number / Part". Below the search bar, there are several filter fields: "Order Number / Part", "Date type" (set to "Requested Pickup"), "Date from", "Date to", "Ship From", and "Ship To". There are also buttons for "Accept", "Decline", "Reset", and "Search". Below the filters is a table with the following columns: Order Number, Line, Part Code, Part Description, Planned Pickup, Planned Delivery, Ship From, Ship To, and Open. The table contains three rows of data.

| Order Number | Line | Part Code | Part Description | Planned Pickup | Planned Delivery | Ship From | Ship To | Open |
|--------------|---------------|-----------|--------------------------------|----------------|------------------|---|--|----------|
| 1303140 | 030000-000001 | 1532395 | FRU - MOTOR CONTROL PUMP (WCS) | 30 Jun 2020 | 14 Jul 2020 | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA_28317_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |
| 1303140 | 040000-000001 | 1532395 | FRU - MOTOR CONTROL PUMP (WCS) | 30 Jun 2020 | 14 Jul 2020 | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA_28317_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |
| 1303140 | 040001-000001 | 1532395 | FRU - MOTOR CONTROL PUMP (WCS) | 30 Jun 2020 | 14 Jul 2020 | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA_28317_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |



Accept a PO Line 接受订单

Select **Accept** by pressing on this button 此按钮表示选择“接受”

Reject a PO Line 拒绝订单

Select **Decline** by pressing on this button 此按钮表示选择“拒绝”

Mass Acceptance or Rejection 接受或拒绝

Select these buttons to Accept or Decline all lines which have been ticked. 选择这些按钮来接受或拒绝此订单条目

| <input checked="" type="checkbox"/> Show Selected | | <input checked="" type="checkbox"/> Accept | | <input type="checkbox"/> Decline | | 4 1532595 - (4) 30 Jun 2020 | | Reset | Search |
|---|---------|--|---------|----------------------------------|-------------|-----------------------------|--|--|----------|
| <input checked="" type="checkbox"/> | 1303140 | 000001 | 1532595 | CONTROL PUMP (WCS) | 30 Jun 2020 | 14 Jul 2020 | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA_28317_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |
| <input type="checkbox"/> | 1303140 | 040001-000001 | 1532395 | FRU - MOTOR CONTROL PUMP (WCS) | 30 Jun 2020 | 14 Jul 2020 | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA_28317_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |
| <input type="checkbox"/> | 1303140 | 050000-000001 | 1532395 | FRU - MOTOR CONTROL PUMP (WCS) | 30 Jun 2020 | 14 Jul 2020 | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA_28317_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |
| <input type="checkbox"/> | 1303147 | 010000-000001 | 1539690 | SERVICES PDU | 23 Jun 2021 | 24 Jun 2021 | CHEMIGRAPHIC LTD., CRAWLEY, RH10 9NF, UNITED KINGDOM, ELEKTA_10270_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |

Showing items 16 - 20 from a total of 20 items. Page 1 of 1. Items per page 5

Click to filter the selected orders only
点击显示被选择的订单

Tick the appropriate order that you wish to Accept or Decline
选择要处理的订单



Once you have hit the Acceptance button the system will take you to this screen whereby you can either **Cancel** if you have selected the wrong PO or **Accept** to confirm the Acceptance. 点击“取消”或“接受”按钮，进行下一步的操作

Click **Show sidebar** if sidebar on right-side of screen is not visible 如被隐藏请点击右侧的显示栏

PO: PURCHASE ORDER

SHIPPER

ETM ELECTROMATIC INC
ELEKTA_28317_5
35451 DUMBARTON COURT
NEWARK 94560
UNITED STATES

CONSIGNEE

Elekta Limited
ELEKTA_B00_W_C
Cherwell 2
Middleton Close
Banbury OX16 4RS
UNITED KINGDOM

ADDITIONAL REFERENCES

LINE DETAILS

Search:

| Order Number | Line | Part Code | Part Description | Supplier Article | Planned Pickup | Planned Delivery | Requested Delivery | Release Date | Ship From | Ship To | Open |
|--------------|---------------|-----------|--------------------------------|------------------|----------------|------------------|--------------------|--------------|---|--|----------|
| 1303140 | 030000-000001 | 1532395 | FRU - MOTOR CONTROL PUMP (WCS) | | 30 Jun 2020 | 14 Jul 2020 | 14 Jul 2020 | | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA_28317_5 | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 1 Pieces |

Showing items 1-1 from a total of 1

Items per page 500

Possible to reveal the **PO Line Details** field by clicking here as well 点击后可以显示订单行

Click on the **LINE DETAILS** field to reveal the PO details. 点击并显示订单详细信息
Scroll right if the details don't fit onto your screen.
向右滑动如信息不适用您的屏幕

eAccept

Completing the Decline



When **Declining** any order you are now required to choose a **Reason Code** from the drop down menu to provide some visibility of the issues
需要从下拉菜单里选择一个拒绝订单的原因代码

Please also update the **Order Remark** section to provide a more detailed explanation of the reason for declining the order. Details here should include, a new possible pick-up date, an alternative Quantity, etc depending on the reason
还需要在备注栏里输入详细信息，包括可行的提货日期、数量等

Click **Show sidebar** if sidebar on right-side of screen is not visible
如被隐藏请点击右侧显示栏

PO: PURCHASE ORDER Hide sidebar

Reason Code: 8030 / Date Deviation

Order Remark: Enter shipping and handling notes...
Stock will not be ready for another month

Line Details

Cancel

Decline

LINE DETAILS

Search:

| Reason Code | Remark | Order Number | Line | Part Code | Part Description | Supplier Article | Planned Pickup | Planned Delivery | Requested Delivery | Release Date | Ship From | Ship To | Open |
|---------------|---|--------------|---------------|-----------|--------------------------------|------------------|----------------|------------------|--------------------|--------------|---|---|----------|
| 8030 / Dat... | Stock will not be ready for another month | 1303140 | 030000-000001 | 1532395 | FRU - MOTOR CONTROL PUMP (WCS) | | 30 Jun 2020 | 14 Jul 2020 | 14 Jul 2020 | | ETM ELECTROMATIC INC., NEWARK, 94560, UNITED STATES, ELEKTA 28317 5 | Elekta Limited UK, Via DHL, Supply Chain, Cherrwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA, B00, W, C | 1 Pieces |

Showing items 1-1 from a total of 1

Once you have hit the Decline button the system will take you to this screen whereby you can either **Cancel** if you have selected the wrong PO or **Decline** to confirm the Decline

点击“取消”或“拒绝”按钮，进行下一步的操作



Responsibility of Each Party for Main Steps 主要措施个方的责任

- **Supplier:** Check PO lines details and Accept or Reject.
- **供应商:** 检查订单行细节后接受或拒绝
- **KNCT:** Identify and Report PO lines on daily basis if PO lines are still open after 3 notifications (>48h).
- **德迅控制塔:** 逐日检视和报告3次提醒后还未被接受的订单
- **Elekta Planner:** Check the report and ensure the supplier actions the PO promptly
- **医科达计划人员:** 检查报告然后务实供应商尽快反应

- **Supplier:** Choose a reason code when declining.
- **供应商:** 拒绝的时候要选择原因号码
- **KNCT:** Provide PO reject report on a daily basis.
- **德迅控制塔:** 逐日提交被拒绝的订单的报告
- **Elekta Planner:** Associate rejection reason to get an agreement with supplier on the PO lines and update status to 31.
- **医科达计划人员:** 了解拒绝的原因后跟供应商同意订单行然后更新状态到 31





3

eCommit

Release/Update
下单/更新

Acceptance
接受

Commitment
交付

Confirmation
确认

Delivered
配送



How do I know there is a PO available for commitment?

如何知道是否已有可接受的订单?

The KN Control Tower will send email messages to the supplier based on the agreed contact details shared by Elekta and set-up as master data in the KN Control Tower system. The messages will flow as follows:

本着医科达分享的联系方式和德迅控制塔系统的主数据德迅控制塔会发给供应商电子邮件。信息交流遵循下列原则:

| 2_COMMIT | | | |
|-------------|---|---|---|
| Duration 时间 | Communication 联系方式 | Text in Communication 联系内容 | Report Status 状态 |
| 0 HRS 小时 | Start Notification 首通知 (as soon as PO received from Elekta) 订单从医科达收到后 | Please commit your open Purchase Order 1234567 within the next 48 Hrs 请 48 小时以内交付 1234567 订单 | Open commit 开放交付 |
| 24HRS 小时 | 1st Reminder Sent 第一次提醒 (24 hours after start notification) 在首通知的 24 小时后 | Please commit your open Purchase Order 1234567 within the next 24Hrs 请 24 小时以内交付 1234567 订单 | Open commit 开放交付 |
| 48 HRS 小时 | 2nd Reminder Sent 第二次提醒 (48 Hours after start notification) 在首通知的 48 小时后 | Please commit your overdue Purchase Order 1234567 immediately 请尽快交付逾期的 1234567 订单 | Overdue commit 逾期交付 |
| 72 HRS 小时 | Final Notification 最后通知 (72 Hours after notification) 在首通知的 72 小时后 | The commit window for Purchase Order 1234567 has now been missed and data will be captured into your monthly supplier scorecard 1234567 订单的交付开放时期已经过期了, 过期会在供应商月度报告记载 | No commit (On Hold if not commit received before the transport cut-off) 没交付 |



What information do the messages contain?

电子通知包含什么信息?

The messages all provide clear information in regards to the pick-up date, PO Line, Part, Quantity etc and the amount of time left in order to complete the Commit step.

所有的信息提供有关提货日期，订单行，零件，数量等等的细节，还有剩余的可以完成交付措施的时间。



Wed 25/09/2019 18:01

donotreply@kuehne-nagel.com

[OFS - systemtest] #TEST Kuehne + Nagel eCommit: 1283304 ready to get committed

To knlux.il.gct.elekta; Loewenbrueck, Jan / Kuehne + Nagel / LUX FY-C

Cc High, Graeme / Kuehne + Nagel / BHM NY-B

Dear supplier,

Please **commit** your open Purchase Order 1283304 within the next 48 Hrs

| Order No | Line No | Schedule Line No | Order Type | Part | Quantity | Service | | | Requested Pickup Date | Requested Delivery Date | Pickup | Delivery |
|----------|---------|------------------|---------------------|---------|----------|---------|------|------|-------------------------------|-------------------------------|--|--|
| | | | | | | Level | Type | Mode | | | | |
| 1283304 | 001000 | 000001 | PO / Purchase Order | 1540774 | 12 | n/a | n/a | ROAD | 2019-10-10 08:00:00 UTC+08:00 | 2019-10-21 23:59:00 UTC+08:00 | ELEKTA_57350_S Shanghai Shenyang Communication Equip No 136 Huiqing Road, Pudong Distric Eastern Section of Zhangjiang 201201 Shanghai CHINA | ELEKTA_N00_W_C Elekta Beijing Medical Systems Co., 3PL Warehouse 1 No.9-2 Nanfaxin Sector Shunping Road 101316 Shunping Road CHINA |

eCommit

Commitment, Transport execution and Planning cut-off

承诺，履行运输和运输规划截止时间



KUEHNE+NAGEL
systemtest

eOrder
Home >

Bookings

Create Booking ▾

Order Visibility

Shipment Visibility

Confirm

Accept

Commit

KN Portal ▾

Elekta

GBCWY07 - Elekta ▾

Steven Schepper De ▾

Kuehne + Nagel welcomes you to its industry leading logistics information network

- eCommit is a platform that allows suppliers to commit purchase order lines.
- eCommit是一个让供应商承诺交付订单行的平台
- Suppliers commit to PO line quantities, pickup date, and packaging.
- 供应商承诺交付时的订单行数量，提货日期和包装
- PO lines committed after the planning cut-off deadline will be **planned in the next planning round**.
- 运输规划截止时期后被承诺交付的订单会在下一轮计划运输时期进行安排

Order Open for Commitment Search 搜索交付订单行



Advanced search
高级搜索

Click to reveal search filters
点击可筛选搜索内容

Order Number / Part
订单编号/物料号

Search for specific Purchase Order no / Article
此处通过特定的订单编号搜索

Ready for Pickup Date 备妥提货时间
Click on the calendar to search for specific pickup date range. 此处通过特定的提货日期范围搜索

Search by Order Number / Part

Date type: Requested Pickup

Date from:

Date to:

Ship From:

Ship To:

Advanced search

Consignee
Search for specific consignee
通过特定的收货人搜索

| Order Number | Line | Part Code | Part Description | Planned Pickup | Planned Delivery | Ship From | Ship To | Open |
|--------------------------|---------|---------------|--|----------------|------------------|--|--|----------|
| <input type="checkbox"/> | 1292813 | 010000-000001 | 1532108 KIT,ACC RING & BASE FRAME ASSY | 02 Oct 2020 | 12 Oct 2020 | IKARUS ENGINEERING LTD., BUDAPEST, 2060, HUNGARY, ELEKTA_10602_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 5 Pieces |
| <input type="checkbox"/> | 1303103 | 001000-000001 | P10104-846 BB BF14 RECT. 700X2025/60L | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 4 Pieces |
| <input type="checkbox"/> | 1303103 | 002000-000001 | P10104-847 BB BF14 RECT. 850x2025/80L | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 4 Pieces |
| <input type="checkbox"/> | 1303103 | 003000-000001 | P10102-304 BF COVERSHEET TOTAL 2700X1400 | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 6 Pieces |
| <input type="checkbox"/> | 1303103 | 004000-000001 | P10102-210 BodyFIX® Manifold Tube 1000mm | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_S | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 6 Pieces |

Showing items 1-5 from a total of 8

1 2

Items per page 5



Click to filter on the selected orders only
显示被选定的订单

Commit 交付
Select "Commit" by clicking on this button
此按钮表示选择“交付”

| <input type="checkbox"/> | Order Number | Line | Part Code | Part Description | Planned Pickup | Planned Delivery | Ship From | Ship To | Open |
|-------------------------------------|--------------|---------------|------------|--------------------------------|----------------|------------------|--|--|----------|
| <input type="checkbox"/> | 1292813 | 010000-000001 | 1532108 | KIT,ACC RING & BASE FRAME ASSY | 02 Oct 2020 | 12 Oct 2020 | IKARUS ENGINEERING LTD, ., BUDAPEST, 2060, HUNGARY, ELEKTA_10602_5 | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 5 Pieces |
| <input checked="" type="checkbox"/> | 1303103 | 001000-000001 | P10104-846 | BB BF14 RECT. 700X2025/60L | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_5 | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 4 Pieces |
| <input checked="" type="checkbox"/> | 1303103 | 002000-000001 | P10104-847 | BB BF14 RECT. 850x2025/80L | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_5 | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 4 Pieces |
| <input checked="" type="checkbox"/> | 1303103 | 003000-000001 | P10102-304 | BF COVERSHEET TOTAL 2700X1400 | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_5 | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 6 Pieces |
| <input type="checkbox"/> | 1303103 | 004000-000001 | P10102-210 | BodyFIX® Manifold Tube 1000mm | 01 Oct 2020 | 08 Oct 2020 | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUENCHEN, 86830, GERMANY, ELEKTA_815947_5 | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 6 Pieces |

Showing items 1-5 of 5 items. Items per page 5

Multiple PO Lines can be consolidated into one 'Transport Order' (or 'K+N Execution Order') by checking the box for each line. Consolidation is possible as long as the collection / delivery date on each line is the same as the other which you would like to consolidate.

多个订单条目可以组合成一个运输订单，只需点选每个条目前面的复选框。只要每个订单条目的提送货时间与地点一致，组合运输订单就可形成

Overview Commitment Screen 交付页面预览



Once you have hit the Commitment button the system will take you to this screen whereby you can either **Cancel** if you have selected the wrong PO or **Commit** to confirm the Commitment (only after required details are filled in) 点击“取消”或“交付”按钮，进行下一步的操作

Click Show sidebar if sidebar on right-side of screen is not visible
如被隐藏请点击右侧显示栏

PO: PURCHASE ORDER

SHIPPER

MEDICAL INTELLIGENCE MEDIZINTECHNIK

ELEKTA_815947_5
ROBERT-BOSCH-STR-8
SCHWABMUENCHEN 86830
GERMANY

Elekta Limited

ELEKTA_B00_W_C
Cherwell 2
Middleton Close
Banbury OX16 4RS
UNITED KINGDOM

Requested Pickup *
01 Oct 2020

Requested Delivery
08 Oct 2020

ADDITIONAL REFERENCES

PACKAGE DETAILS

Remove a

Hide sidebar

| Pkg. Qty * | Pkg. type * | Length (m) * | Width (m) * | Height (m) * | Weight (kg) * |
|------------|-------------|--------------|-------------|--------------|---------------|
| 1 | Pallet | 1.2 | 0.8 | 1 | 100 |

Possible to reveal the **Additional references** and **Line Details** fields by clicking here or by clicking on the respective fields in the main part of the screen (scroll down to find all fields)
点击并查看额外的条目和订单行信息



Order Number

订单号

Purchase Order number coming from Order Mgmt system
来自订单管理系统

Part Code

Article code
物料号

Planned Delivery

计划交付日期

Foreseen date to deliver
预计交付日期

Ship From

发货人

Address of the shipper location
发货人地址

Actual Quantity

实际数量

Quantity that will be planned 已计划的数量

| Order Number | Line | Part Code | Part Description | Supplier Article | Planned Pickup | Planned Delivery | Requested Delivery | Release Date | Ship From | Ship To | Actual | Open |
|--------------|---------------|------------|----------------------------|------------------|----------------|------------------|--------------------|--------------|---|--|----------|--------------|
| 1303103 | 001000-000001 | P10104-846 | BB BF14 RECT. 700X2025/60L | | 01 Oct 2020 | 08 Oct 2020 | 08 Oct 2020 | | MEDICAL INTELLIGENCE MEDIZINTECHNIK, GMBH, SCHWABMUEENCHEN, 86830, GERMANY, ELEKTA_815947_5 | Elekta Limited UK, Via DHL Supply Chain, Cherwell 2, Oxon OX16 4RS, OX16 4RS, UNITED KINGDOM, ELEKTA_B00_W_C | 4 Pieces | 0 (4) Pieces |

Line 条目

The specific line of the Purchase Order
订单中的特定条目

Part Description

Description of the Article
物料描述

Planned Pickup 预计提货时间

Foreseen ready for pickup date
预计货好时间

Requested Delivery 要求送达时间

Delivery date requested by Elekta
医科达要求货物送达时间

Ship To 收货人

Address of the consignee location
收货人地址

Open Quantity 未完成数量

What is not committed so far (out of total available)
还未交付的数量



PACKAGE DETAILS

Pkg. Qty 数量
Enter the package quantity 输入包装件数

Pkg. Type 类别
Select the appropriate package type 选择合适的包装类别

Dimensions + Weight 尺寸+重量
Enter the package dimensions and weight (per package) 输入包装尺寸和重量

UoM Unit of Measure 计量单位

Add Package / Remove all packages 添加 / 减少包装信息
Additional packages can be added 可以添加包装信息
All packages can be removed if inputted incorrectly 所有错误的包装信息都可以被删除

Order Line 订单行
Confirm which PO lines should be in the package 确认所包含的订单行

Stackable? 叠放
Confirm if each package is stackable of non-stackable 确认货物是否可叠放

Quantity 数量
Confirm the committed PO quantity 确认交付数量

| Pkg. Qty * | Pkg. type * | Length (m) * | Width (m) * | Height (m) * | Weight (kg) * | UoM |
|------------|-------------|--------------|-------------|--------------|---------------|---------|
| 1 | Euro Pallet | 1 | 1.2 | 1 | 100 | m/kg/m3 |

Stackable

1303103-001000-000001
Order Line

4
Qty (0)

Routing

Additional references

Package Details

Line Details



PACKAGE DETAILS

Remove all packages Add package

UoM
m/kg/m3

| Pkg. Qty * | Pkg. type * | Length (m) * | Width (m) * | Height (m) * | Weight (kg) * |
|------------|-------------|--------------|-------------|--------------|---------------|
| 1 | Euro Pallet | 1 | 1.2 | 1 | 100 |

Stackable

1303103-001000-000001 4 (0)

Cancel

Commit

PO Line related to the package

Select the PO Line ID(s) from the drop down list which are packaged together.

If you have chosen to consolidate PO lines, you will have the option to select the PO lines from the drop down list to add them to the package

如果需要合并订单，只需要从下拉菜单中选择需要合并的订单号

Commit on Quantity

Enter the committed quantity for each PO line.

Orders can be under committed but they can never be over committed

输入每个订单条目的承诺交付数量（只能输入此订单条目的数量）



MEDICAL INTELLIGENCE MEDIZINTECHNIK

ELEKTA_815947_S

ROB

SCHV

GERM

Elekta Limited

ELEKTA_B00_W_C

Cherwell 2

Middleton Close

Banbury OX16 4RS

UNITED KINGDOM

Requested Pickup *
01 Oct 2020

Requested Delivery
08 Oct 2020

Routing

Additional references

Package Details

Line Details

Cancel

Commit

ADDITIONAL REFERENCES

Shipping Instruction:

Requested Pickup 要求提货时间
Click on the calendar icon to select
the Ready for Pickup Date
选择妥当提货的日期

Commitment Comments / Shipping Instructions 承诺交付内容 / 发货须知
If Commitment different than initial date/quantity, the Supplier has to explain
in the comments field: 如果承诺交付的信息与原始日期或数量不同, 供应
商需要在如下两方面给出解释:
▪ Reason of the difference from the initial data, 与原始数据不同的原因
▪ Alternative option proposed 给出备选方案

eCommit

Completing the Commitment



KN CT books the Transport – *No PO update possible after commitment*
德迅控制塔预订运输 – 交付后不可以更新订单

The screenshot shows the eCommit interface. At the top right, there is a 'Hide sidebar' button. The main content area is divided into two sections. On the left, under the heading 'CONSIGNEE', there is a card for 'Elekta Limited' with the address: ELEKTA_B00_W_C, Cherwell 2, Middleton Close, Banbury OX16 4RS, UNITED KINGDOM. Below this card, it says 'Requested Delivery 08 Oct 2020'. On the right, there is a sidebar with a list of options: 'Routing', 'Additional references', 'Package Details', and 'Line Details'. At the bottom of the sidebar, there are two buttons: 'Cancel' (with a red 'X' icon) and 'Commit' (with a green checkmark icon).

Cancel 撤销
You can cancel if you have selected the wrong PO for example 如订单选择错误可点击“撤销”

Commit 交付
Click to complete the commitment process
点击交付货物



Responsibility of Each Party for Main Steps 主要参与方的责任



- **Supplier:** Get package info and commit PO lines.
- **供应商:** 准备包装详情然后承诺交付订单行
- **KN CT:** Identify PO lines on daily basis if PO lines are still open after 3 notifications (>48h).
- **德迅控制塔:** 逐日检视任何经历3次通知后还没交付的订单行
- **Elekta Planner:** Check the report and ensure the supplier actions the PO promptly
- **医科达计划人员:** 检查报告然后落实供应商尽快采取措施

- **KN CT:** Provide PO lines on a daily basis with specific reason codes
- **控制塔:** 逐日提交订单行和原因代码
- **Elekta Planner:** Advise correct pick-up date for CT to update KN system for order quarantined
- **医科达计划人员:** 提供正确提货日期以便让德迅控制塔为进入待查的订单更新系统状态
- **Elekta Strategic Buyer:** Provide template to CT containing the required supplier master data
- **医科达决策采购人员:** 提交控制塔需要的主数据模板和相关的数据



4

*Document
upload*
文件上传



Document Upload 文件上传

The document upload should take place in **eConfirm** after the eCommit has been triggered.

在电子承诺步骤触发后，文件上传功能会在电子确认步骤中发生

It is important to wait 15 minutes after commitment and prior to accessing eConfirm, to allow order transmission

切记必须在完成订单承诺后15分钟才可以在电子确认中进行文件上传

Key steps: 请遵守下列步骤:

- 1) Commit PO in eCommit
对订单进行电子承诺
- 2) Following eCommit you will receive an email Inviting you to upload documents
按照承诺步骤你会收到一封邀请您上传文件的邮件
- 3) Once all documents are available, please upload ASAP (Latest on day of pickup)
一旦所有文件可用，请立即上传(最迟在提货当天)
- 4) Pickup takes place 提货过程发生
- 5) Action eConfirm by clicking "Confirm Pickup"
点击“确认提货”完成电子确认

Document upload is mandatory. Pick-up will not be planned without document upload!!!

文件上传是强制性的，没有上传文件将无法进行提货



Reference to be used for
upload in eConfirm
用于在电子确认中上传
的引用

- Invitation message 邀请信息

From: G-Log Advisor <donotreply_OTM_IL4_TEST@kuehne-nagel.com>
Sent: Thursday, December 17, 2020 3:16 AM
To: Shah, Chirag / Kuehne + Nagel / Lux FY-IC <chirag.shah@kuehne-nagel.com>
Subject: Elekta | Document Upload Invitation | CAPTEC LTD (STERLING) | GB to NL | 163858888142-1860280282

KUEHNE+NAGEL

Document(s) - Upload Invitation

Relating to the below committed purchase order lines, please ensure ALL of the following documents are uploaded to the KN eOrder system immediately to ensure the timely collection of the goods:

PO ID(s):
9047577;001000

Required Document(s):
#Packing List
#Commercial Invoice

It is vitally important to ensure an exact match between documents, physical cargo and exact PO lines which were committed in the KN eOrder system. Non-conformance in document provision and document upload will complicate Customs Clearance and can lead to serious delay, investigation and could even lead to additional costs being recharged by Elekta to the supplier.

Partial Document(s) - Upload Reminder

Missing Document(s) - Upload Reminder

Missing Document(s) - Final Notification

- Upon eCommit you will receive a notification message clearly specifying 电子承诺后您会收到一封详述的通知信息
 - Execution Order (within Subject) 执行编号(在主题内)
 - Purchase Order 订单号
 - Required documents 需要的文件类型
- Daily reminders will be send until the Pick up date if documents are missing or only partially uploaded. 若文件未上传或部分上传，日常提醒会一直发送直到提货日期当天
- Final notification will be send on the Pickup date if documents are still not uploaded in full. 若文件始终未上传完整，最终提醒会在提货当天发送

- Daily reminders

日常提醒

- Final Notification

最终提醒



The screenshot shows the 'DOCUMENTS' section of the eConfirm interface. At the top right, there is an 'Upload' button with a plus icon. Below it is a dashed box containing a cloud icon and the text 'Drag a file here to upload or click to browse files on your computer'. A blue box on the left contains the text 'Drag or Upload the required document' and '点击上传', with an arrow pointing to the dashed box. Below this, a document card is shown with a file name 'packing list_Utrecht to Crawley-Tool Kits_Unity_EPOS_template 1.pdf' and a 'Packing List' icon. A blue box at the bottom contains the text 'Upload the document' and '上传文件', with an arrow pointing to the document card. To the right, a dropdown menu is open, listing document types: 'Letter of credit', 'Lithiumion battery statement', 'Non Wood certificate', 'Packing List' (highlighted), 'Proforma Invoice', 'Proof of Delivery', and 'RAIL WAY BILL'. A blue box on the right contains the text 'Select your document type' and '选择您的文件类型', with an arrow pointing to the dropdown menu. Below this, red text states 'Only 1 file per document type allowed' and '一次只允许一种文件类型'.

Drag or Upload the required document
点击上传

DOCUMENTS

Upload

Drag a file here to upload or click to browse files on your computer

DOCUMENTS

Letter of credit

Lithiumion battery statement

Non Wood certificate

Packing List

Proforma Invoice

Proof of Delivery

RAIL WAY BILL

packing list_Utrecht to Crawley-Tool Kits_Unity_EPOS_template 1.pdf

Packing List

Remarks

Select your document type
选择您的文件类型

Only 1 file per document type allowed
一次只允许一种文件类型

Upload the document
上传文件



5

eConfirm

Release/Update
下单/更新

Acceptance
接受

Commitment
交付

Confirmation
确认

Delivered
配送



How do I know there is a PO available for Confirm?

我如何知道是否已有可接受的订单?

The KN Control Tower will send email messages to the supplier based on the agreed contact details shared by Elekta and set-up as master data in the KN Control Tower system. The messages will flow as follows:

本着医科达分享的联系方式和德迅控制塔系统的主数据德迅控制塔会发给供应商电子邮件。信息交流是这样发生的：

| 3 CONFIRM | | | |
|----------------|---|---|-------------------------|
| Duration 时间 | Communication 联系方式 | Text in Communication 联系内容 | Report Status 状态 |
| 0 HRS 小时 | Start Notification 首通知 (00:00 local time on Early Pick-up Date) 提货日期0点地方时 | <i>Please confirm the below Purchase Order/s immediately once pick-up is completed</i> 请提好货后尽快确认下列订单 | Open Confirm 开放确认 |
| 24HRS 小时 | 1st Reminder Sent 第一次提醒 (24 hours after start notification - 00:00 local time) 在首通知的24小时后 | <i>Please confirm the below Purchase Order/s immediately once pick-up is completed</i> 请提好货后尽快确认下列订单 | Overdue Confirm 逾期确认 |
| 48 HRS 小时 | 2nd Reminder Sent 第二次提醒 (48 Hours after start notification - 00:00 local time) 在首通知的48小时后 | <i>Please confirm the below Purchase Order/s immediately once pick-up is completed</i> 请提好货后尽快确认下列订单 | Overdue Confirm 逾期确认 |
| 72 HRS 小时 | Final Notification 最后通知 (72 Hours after notification - 00:00 local time) 在首通知的72小时后 | <i>The confirm window for Purchase Order 1234567 has now been missed and data will be captured into your monthly supplier scorecard</i> 1234567 订单的确认开放时期已经过期了，过期会在供应商月度报告记载 | No Confirm 没确认 |



What information do the messages contain?

电子通知包含什么信息?

The message all provide clear information in regards to the pick-up date, PO Line, Part, Quantity etc and the amount of time left in order to complete the Confirm step.

电子确认的信息包含有关提货日期，订单行，零件，数量等等的细节，还有剩余的完成确认所需的时间。

Thu 26/09/2019 15:58

donotreply_OTM_IL4_PROD

NOTIFICATION - Pick-up Confirmation required in the Web Supplier Portal for Transport Order KNEU/ELEKT.125763579987-286494651

To knlux.il.gct.elekta

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dear supplier,

Please confirm the below Purchase Order/s immediately once pick-up is completed.

Right-click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

| K+N Execution Order | Order No | Line No | Order Type | Requested Pickup Date | Requested Delivery Date | Pickup | Delivery |
|------------------------|----------|---------------|------------|----------------------------|----------------------------|--|---|
| 125763579987-286494651 | 1281551 | 001000-000001 | TO | 26-09-2019 08:00 UTC+01:00 | 27-09-2019 23:59 UTC+01:00 | ELEKTA_10210_S BROADWATER MOULDINGS LTD BENACRE ROAD, ELLOUGH . BECCLES | ELEKTA_B00_W_C ELEKTA LIMITED CHERWELL 2 MIDDLETON CLOSE OX16 4RS BANBURY |
| | 1280658 | 001000-000001 | | | | | |
| | 1281561 | 001000-000001 | | | | | |
| | 1283381 | 001000-000001 | | | | | |
| | 1283831 | 001000-000001 | | | | | |
| | 1284747 | 001000-000001 | | | | | |
| | 1284946 | 001000-000001 | | | | | |



Kuehne + Nagel welcomes you to its industry leading logistics information network

- eConfirm is a platform that allows suppliers to confirm that purchase order lines have been loaded.
- eConfirm 是一个让供应商根据订单要求确认完成装货的平台



KUEHNE+NAGEL eOrder Home > Home > Confirm Bookings Create Booking > Order Visibility Shipment Visibility Confirm Accept Commit KN Portal > Elekta GBCWY07 - Elekta > Steven De Schepper >

2 Search by Order Number

Configure columns 24 / 24 Export Data to Excel > Advanced search >

OR

2 Customer Reference Type Purchase Order

Order Type TO / Transport Order

Customer Reference

Ship From Location

Ship To Location

Date type Date from

Current Status 0170 / Booking transmitted

Q Search

Search after PO no: 搜索订单号码后:

- Click on "Advanced search" to reveal the advanced filters 点击“高级搜索”显示删选栏

- "Customer Reference Type" field: select "Purchase Order" from dropdown list "客户订单类型": 在下拉菜单中选择“订单号码”

- "Customer Reference" field: add PO no (with no empty space before or after the reference)

- "客户订单"栏: 添加订单号码 (订单前后不能有空格)

- Click "Search" - 点击“搜索”

- The next screen will take you to the transport order that includes the PO you have entered and any other PO's that were shipped in the same transport order (those which were consolidated together during the commit process).

- 下一个屏将显示整个运输订单, 包括所选择的订单号以及此运输订单中包含的其他订单

Most common ways of searching an order are with one of the below references:

搜索订单常见的方法如下:

- K+N Execution Order Number (provided in the Confirm email notification)
- 德迅完整的订单号码 (确认邮件通知中已提供)
- PO Number 订单号码



| | Order Number | Order Type | #Lines | Requested Pickup | Planned Pickup | Actual Pickup | Requested Delivery | Planned Delivery | Actual Delivery | Ship From ID | Ship From Name | Ship From City | Ship From Country | Ship To ID |
|--|-------------------------|-----------------|--------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-----------------|--------------------------------|-------------------|-------------------|--------------|
| | 101739160922-1198907845 | TRANSPORT ORDER | 1 | 2019-01-02 08:00:00 | 2019-01-02 08:00:00 | 2019-01-02 08:00:00 | | 2019-01-03 17:00:00 | 2019-01-03 17:45:00 | ELEKTA_10332_S | FREDRIKSONS VERKSTADS AB | VADSTENA | SWEDEN | ELEKTA_A01_W |
| | 102195639170-1039443671 | TRANSPORT ORDER | 1 | 2019-01-02 08:00:00 | 2019-01-02 08:00:00 | 2019-01-02 11:00:00 | 2019-01-16 23:59:00 | 2019-01-09 15:00:00 | 2019-01-09 11:00:00 | ELEKTA_812711_S | COMPUTERIZED IMAGING REFERENCE | NORFOLK, VIRGINIA | UNITED STATES | ELEKTA_B00_W |
| | 10225927823-1753610449 | TRANSPORT ORDER | 1 | 2019-01-02 08:00:00 | 2019-01-02 09:00:00 | 2019-01-02 15:48:00 | | 2019-01-04 12:00:00 | 2019-01-04 10:52:00 | ELEKTA_10223_S | BRT BEARINGS LTD | HOVE | UNITED KINGDOM | ELEKTA_ZA1_W |
| | 102259310625-2024 | TRANSPORT ORDER | 1 | 2019-01-02 08:00:00 | 2019-01-02 09:00:00 | 2019-01-02 15:48:00 | | 2019-01-04 12:00:00 | 2019-01-04 10:52:00 | ELEKTA_10223_S | BRT BEARINGS LTD | HOVE | UNITED KINGDOM | ELEKTA_ZA1_W |
| | 100173948338-300464861 | TRANSPORT ORDER | 1 | 2019-01-03 08:00:00 | 2019-01-03 08:00:00 | 2018-12-03 06:38:00 | | 2019-01-10 08:00:00 | 2018-12-07 06:38:00 | ELEKTA_57350_S | SHANGHAI SHENYAN COMMUNICATION | SHANGHAI | CHINA | ELEKTA_N00_W |

Showing items 1-5 from a total of 1519

Navigation: << < 1 2 3 4 5 ... 304 > >>

Items per page 5

Select Pencil for editing the requested order
点击铅笔图标可以对订单进行修改



KUEHNE+NAGEL

eOrder

Home > Confirm > 157140017477-671079375

Elekta

GBCWY07 - Elekta

Oana-Iulia Hurmuzescu

Bookings Create Booking Order Visibility Shipment Visibility Confirm Accept Commit Administration KN Portal

ORDER

Show sidebar

Line Number
000001-000001

Part Code
4513330406102C

Part Description
ADAPTOR,PIPE

Article Description

UoM PCS

If the sidebar is not visible on the right side of the screen, click "Show sidebar"
点击“显示侧边栏”如未在屏幕右侧显示

PACKAGE DETAILS

Remove all packages

Add package

| Pkg. Qty * | Pkg. type * | Length (m) * | Width (m) * | Height (m) * | Weight (kg) * |
|------------|-------------|--------------|-------------|--------------|---------------|
| 1 | Generic Box | 0.5 | 0.5 | 0.4 | 5 |

Stackable

Additional references



ORDER LINES

1-000001

1508950

Qty UoM

PACKAGE DETAILS

Pkg. Qty *

1

Pkg. type *

20FT Box

Weight (kg) *

69

Length (m) *

0.9

Width (m) *

0.8

Height (m) *

0.45

1-000001

1

(0)

Order Line

Qty

Routing

Additional references

Documents

Line details

Package details

Confirm Packages, Weight and Dimensions (depending on the selected Package Type some dimensions might be auto-populated)

确认包装，重量和尺寸（有些包装会自动填尺寸）

On the bottom of the page click "Confirm Pickup"

在网页下面点击“**Confirm Pickup**”

N.B. The package count refers to the number of pallets/boxed etc collected by the carrier, not the number or articles in the PO
注意：包装数量的意思是盒子或托盘等的数量，不是订单的数量



Responsibility of Each Party for Main Steps

参与方的责任



- **Supplier:** Confirm package details within 24h of collection.
- **供应商:** 提货完成的24小时后以内确认包装明细
- **KNCT:** Identify PO lines on daily basis if PO lines are still open for confirmation (>24h).
- **德迅控制塔:** 逐日检视任何24小时后还没确认的订单行
- **Elekta Planner:** Check the report and ensure the supplier actions the PO promptly.
- **医科达计划人员:** 检查报告并落实供应商尽快解决



6

Loadplan
装载计划

Loadplan



Confirmation of Shipment Planning (货物安排计划的确认)

- Loadplan including details inputted by supplier during commit: 装载计划包含了供应商在e commit 时所承诺的订单资料
 - Dims & Weight per handling unit 每个单位的尺寸及重量
 - Assigned Forwarder 指定物流服务供应商
 - Mode of Transport & Equipment 运输方式与柜子型号
 - Reference numbers: PO's, KNIL Order + shipment ID 附注: 订单编号, 德迅订单编号
 - Daily shared from the day of planning until day of PU (Incl.) 系统将会每天发送有关提货讯息直到提货当天



Load Plan Report

| | |
|----------------------------|---------------------------------|
| Pick-Up Date | 14-12-2020 |
| Forwarder | EU_LL1_S_NTGMAA - NTG ROAD BV |
| Transport Mode | ROAD |
| Pick-Up Location | SILCOTEC EUROPE (SK) S.R.O., SK |
| Final Destination Location | ELEKTA, NL |
| Forwarder, Master ID | N/A |
| Equipment Type | STANDARD |
| KN Shipment ID | 20201207-S-00007 |

Trailer in order according to Elekta procedures.
Goods handed over by dept.:
Handover date/time:
WH Goods Out - Name:
Trailer No.:
Picked up by:
Supplier Opening Time:

No feedback required 无需回复



| HANDLING_UNIT_TYPE | NO_OF_PIECES | WEIGHT | WEIGHT_UOM | VOLUME | VOLUME_UOM | LENGTH | LEN_UOM | WIDTH | WID_UOM | HEIGHT | UOM_HT | STACKABLE | PO_ID | KNIL_ORDERID |
|--------------------|--------------|--------|------------|--------|------------|--------|---------|-------|---------|--------|--------|-----------|--|-------------------------|
| PALLET | 1 | 21 | KG | 0.34 | CUMTR | 0.8 | M | 0.6 | M | 0.7 | M | N | 1300353;001000, 9046244;002000, 9046268;001000, 9047069;002000, 9047220;001000 | 151071986174-1862963557 |



7

Order Visibility

订单可视化

Order Visibility

Order Search 订单搜索

A/ Search with Execution Order
A/通过系统生成的订单号码

B/ Search with PO number
B/通过订单号码搜索



Search by Order Number Clear filter Configure columns 36 / 36 Export Data to Excel Advanced search

| | | | |
|--------------------------------------|-------------------------------|--------------------|--------------------------|
| Order Number | Order Type | Ship From Location | Type and select location |
| Line / Part -- Any -- | Line / Part Details | Ship To Location | Type and select location |
| Customer Reference Type -- Any -- | Customer Reference 1312046 | Date type | Date from |
| Current Status | Date from | | Date to |
| Shipment Number | Date to | | |

Order View Line View Reset Search

| Order Number | Type | #Lines | Requested Pickup | Planned Pickup | Actual Pickup | Requested Delivery | Planned Delivery | Actual Delivery | Ship From ID | Ship From Name | Ship From City | Ship From Country | Ship To ID | Ship To Name | Ship To City | Ship To Country |
|------------------------|-----------------|--------|-------------------|----------------|---------------|--------------------|------------------|-----------------|----------------|----------------------------|----------------|-------------------|----------------|-------------------|---------------|-----------------|
| 1312046 | PURCHASE ORDER | 1 | | | | | | | ELEKTA_60294_S | POWERSOLVE ELECTRONICS LTD | NEWBURY | UNITED KINGDOM | ELEKTA_B00_W_C | Elekta Limited UK | Oxon OX16 4RS | UN KIN |
| 159023817822-633118793 | Transport Order | 1 | 19 Oct 2020 08:00 | | | 23 Oct 2020 23:59 | | | ELEKTA_60294_S | POWERSOLVE ELECTRONICS LTD | NEWBURY | UNITED KINGDOM | ELEKTA_B00_W_C | ELEKTA LIMITED | BANBURY | UN KIN |

Order view: Complete address overview
订单显示页面：完整的地址概述

Order Visibility

Order Search



KUEHNE+NAGEL eOrder Home > Order Search

A/ Search with Execution Order
A/通过系统生成的订单号码

B/ Search with PO number
B/通过订单号码搜索

Search by Order Number Clear filter Configure columns 18 / 18 Export Data to Excel Advanced search

Order Number

Order Type

Line / Part -- Any --

Customer Reference Type -- Any --

Current Status

Ship From Location

Ship To Location

Date type

Date from

Date to

Order View Line View Reset Search

| Order Number | Line | Order Type | Current Status | Status Date (UTC) | Part Code | Part Description | Open Qty | UoM | Weight | Volume | Planned Pickup | Actual Pickup | Planned Delivery | Actual Delivery | Ship From City | Ship To City |
|------------------------|---------------|-----------------|---------------------|-------------------|-----------|------------------|----------|--------|--------|--------|-------------------|---------------|-------------------|-----------------|----------------|---------------|
| 1312046 | 001000-000001 | Purchase Order | Order Recd | 14 Oct 2020 11:16 | 1542929 | PS300-18 PSU | 8 | Pieces | | | 19 Oct 2020 08:00 | | 23 Oct 2020 23:59 | | NEWBURY | Oxon OX16 4RS |
| 159023817822-633118793 | 000001-000001 | Transport Order | Booking transmitted | 12 Oct 2020 11:16 | | | | | 26 | 0.18 | | | | | NEWBURY | BANBURY |

Showing items 1-2 from a total of 2

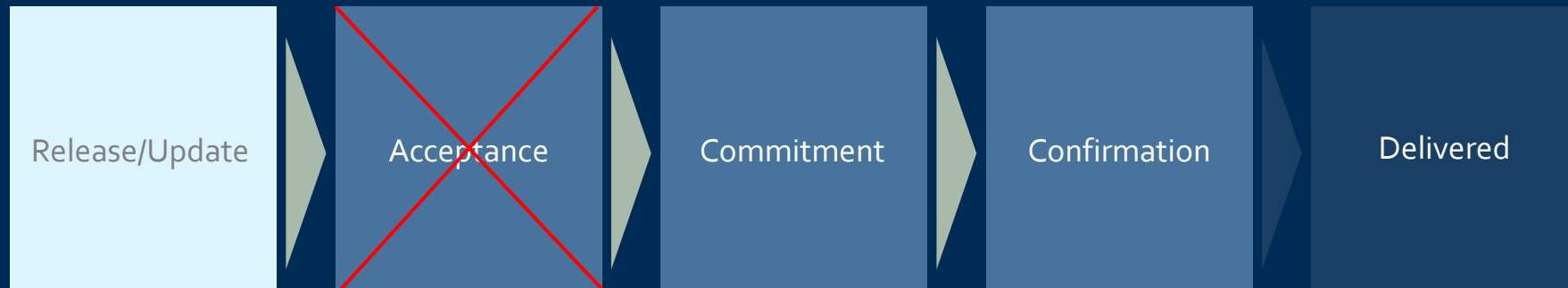
Items per page 50

Line view: 显示行内容
- Planned PU and DL date
- 预计提货时间和送货时间
- PO Status
- 订单状态



8

Priority PO's 优先订单



Priority PO's Process



Different process workflow



Priority PO's Email Notification



What information does the message contain? 邮件中所包含的信息

The eCommit notification message clearly indicates that the PO is a Priority Order and therefore eCommit should be executed immediately.

交付通知邮件中强调此订单是需要优先处理的，供应商需要立即完成订单交付

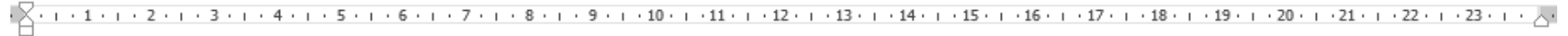


Do. 24.09.2020 15:16

donotreply@kuehne-nagel.com

[OFS - systemtest] #TEST **Priority Order** Kuehne & Nagel eCommit: 1304110 ready for COMMITMENT

To knlux.il.gct.elekta; Loewenbrueck, Jan / Kuehne + Nagel / LUX FY-IC



Dear Supplier,

Please commit Purchase Order 1304110 IMMEDIATELY as it has been flagged as high-priority by Elekta and requires transport planning urgently

| Order No | Line No | Schedule Line No | Order Type | Part | Quantity | Service | | | Requested Pickup Date | Requested Delivery Date | Pickup | Delivery |
|----------|---------|------------------|---------------------|---------|----------|-----------------|------|------|-------------------------------------|-------------------------------------|---|--|
| | | | | | | Level | Type | Mode | | | | |
| 1304110 | 010000 | 000001 | PO / Purchase Order | 1540833 | 1 | PRIORITY | n/a | ROAD | 2020-09-25 23:59:00 UTC+01:00 | 2020-09-29 23:59:00 UTC+01:00 | ELEKTA_10524_S HILTI (GB) LTD . 1 Trafford Wharf RD, Trafford Park M17 1BY MANCHESTER UNITED KINGDOM | ELEKTA_B00_W_C Elekta Limited UK Via DHL Supply Chain, Cherwell 2 Middleton Close, Banbury OX16 4RS Oxon OX16 4RS UNITED KINGDOM |



9

Timelines

时间线

eAccept

When available to accept (何时进行订单认可)

Example order:
RDD 23/08/2019
MOT: Road
Transport LT: 1 Day



Mail notifications
and Reminders



Week xx

Week 34

Week 35

Elekta Planner Buyer
releases the PO lines
生产计划员下订单

STEP 1 =
Acceptance
认可
1st Acceptance
notification 认可通知
At PO lines receipt

48h

是醒

24 小时第一次
提醒

24 Hrs: 1st Reminder

48 小时第二次
提醒

48 Hrs: 2nd Reminder

72 Hrs: Final
Notification

72 小时第三次
最后提醒

STEP 2 =
Commitment
承诺确认

Plan &
book

Transport

Delivery
Friday
Aug 23th

STEP 3 =
Confirmation
装箱确认



The transport cut-off times and the timing of the commit message in relation to the planned pick-up date are displayed in the diagram to the right.

运输计划截止时间和承诺交付的时间以及相关的计划装箱时间的内在关联表述在右侧的途中以表述:

- **Road / Air : 2 working days (by 23h59) before PU**

陆运/空运: 提货日期前两个工作日

For example:

- if requested PU is Wednesday, the PO should be committed by Monday 23h59 如果提货时间为周三, 订单需要在周一23:59分前完成交付

- if requested PU is Tuesday, the PO should be committed by Friday 23h59 如果提货时间为周二, 订单需要在前一个周五23:59分前完成交付

*This allows a 1 day transport planning window for the KN Control Tower. 以便留给德迅1天时间进行交通安排

- **Sea: 6 working day (by 23h59) before PU 海运: 提货时间前六个工作日**

For example: if requested PU is Tuesday, the PO should be committed by previous Monday 23h59

如果提货时间为周二, 订单需要在前一周的周一23:59分前完成交付

*These shipments require a longer transport cut-off time in order for the KN Control Tower to secure a shipping container prior to stuffing and collection. 海运需要更长的时间以便德迅安排相关的海运集装箱的调度安排

| Commitment | | | | | | | | | | |
|------------|------------------------------------|----|----|----|----|----|----|--------------|---------------------|-------------------------|
| | Working Days prior to pick-up Date | | | | | | | Pick-up Date | Transport Lead Time | |
| | -8 | -7 | -6 | -5 | -4 | -3 | -2 | -1 | 0 | (See Master Data) (主数据) |
| Road | | | | | | | | | | |
| Air | | | | | | | | | | |
| Sea | | | | | | | | | | |

| Key | |
|-----|---|
| | Various Transport lead times as per TDM MD 依据TDM计算的相关的运输周期 |
| | Day zero pick-up date 提货日期 (起点) |
| | Transport Cut-off Time per Mode - Order no longer available for commitment (运输计划截止时间-订单承诺交付已无法进行) |
| | 2nd reminder triggered (第二次提醒系统通知激发) |
| | 1st reminder triggered (第一次提醒系统通知激发) |
| | Notification for open to commit (系统提醒订单可进行承诺交付) |

eCommit

When available to commit 何时进行订单承诺交付

Example order:

RDD 23/08/2019

MOT: Road

Transport LT: 1 Day



Mail notifications
and Reminders



Week xx

Week 34

Week 35

Elekta Planner Buyer
releases the PO lines

Acceptance
订单认可
1st Acceptance
notification
At PO lines receipt

48h

24 小时第一次
提醒

24 Hrs: 1st
Reminder

48 小时第二
次提醒

48 Hrs: 2nd
Reminder

72 Hrs: Final
Notification

72 小时第三次
最后提醒

Commitment
订单承诺交付
1st Commitment
notification
Friday Aug 16th

48h

24 Hrs: 1st Reminder

48 Hrs: 2nd
Reminder

72 Hrs: Final
Notification

Planning cut-off
Wednesday
Aug 21th 11:30 AM CET

Pick-up
Thursday
August 22nd

Plan &
book

Transport

Delivery
Friday
Aug 23th

Confirmation
订单装箱确认

48h

Confirmation
available
可装箱确认日期
Thu Aug 22th

24 Hrs: 1st Reminder

48 Hrs: 2nd
Reminder

72 Hrs: Final
Notification

eConfirm

When available to Confirm 何时进行订单装箱确认

Example order:
RDD 23/08/2019
MOT: Road
Transport LT: 1 Day

Mail notifications
and Reminders



Week xx

Week 34

Week 35

Acceptance
订单认可
1st Acceptance
notification
At PO lines receipt

Commitment
订单承诺交付
1st Commitment
notification
Friday Aug 16th

Planning cut-off
Wednesday
Aug 21th 11:30 AM CET

Pick-up
Thursday
August 22nd

Delivery
Friday
Aug 23th

Confirmation
订单装箱确认

Plan &
book



Transport

48h

Confirmation
available
可确认日期
Thu Aug 22th

24 Hrs: 1st Remind.

48 Hrs: 2nd Remind.

72 Hrs: Final
Notification



10

User Profile

用户资料

User Profile 用户资料



- Under User name it is possible to adjust own **User Profile** Settings that will be applied across eOrder application.
- 点击用户名可以调整全eOrder平台的用户设置

The screenshot shows the 'USER PROFILE' page for user 'Julia Zubets'. The page is divided into several sections:

- Your Profile:** Displays personal information such as Username (Julia Zubets), Email (julia.zubets@kuehne-nagel.com), First Name (Julia), and Last Name (Zubets).
- Assigned customers:** A table listing customers assigned to the user.
- Assigned functional roles:** A list of roles assigned to the user.
- Locale:** Settings for Language (English), System of Measurement (Imperial), and Time Zone (Europe/Tallinn (UTC +02:00)).
- Formats:** Settings for Date format (DD.MM.YYYY), Time format (HH:MM:SS), and Number format (123 456.78).

Annotations on the right side of the page:

- Open User Profile Sections 打开用户资料 (points to the user name 'Julia Zubets')
- Menu for navigation between User Profile sections 用户配置菜单 (points to the right-hand navigation menu)
- List of assigned Functional Rights 功能列表 (points to the 'Assigned functional roles' section)

Annotations on the left side of the page:

- List of assigned customers 指定客户列表 (points to the 'Assigned customers' table)
- Change location related settings: Language, system of measurement, time zone 调整有关位置的设置: 语言, 计量技术 (公制/美制) (points to the 'Locale' section)
- Change date, time and number format 调整日期格式, 时间格式, 数字格式 (points to the 'Formats' section)



11

Exception handling 异常处理

Exceptions



Reason for a PFA process to be triggered (PFA 特定运输安排原因)

- PFA Reason Code – 7020 Change Pick-up Date

The supplier commits using a different pick-up date. An automated message is sent to the supplier with KN CT in copy. KN CT forwards the message to the responsible Planner/Buyer for approval/rejection if additional costs are involved. No updates possible via the Elekta/KN interface. The transport execution order needs to be updated manually by KN in the transport management system 供货商使用不同于计划中的提货日期，相关的信息会被传送到供货商和德迅控制塔，德迅将联系医科达并获取允许。德迅控制塔会安排手动更改想关的运输计划

- PFA Reason Code – 7030 Changed Ship from address

The supplier selects a different pick-up address during the commit process
Most suppliers only have one pick-up address so this one is a rare exception
供货商选择了不同于计划中的装货的地址。

- PFA Reason Code – 7000 Quantity Deviation – Less than requested

The supplier commits to less quantity than requested by Elekta (systems only allows under-commit, over-commit is not possible in the system). An automated message reaches the supplier with KN CT in copy. The KN CT forwards to the responsible Elekta Planner/Buyer for approval/rejection. If accepted then Elekta are required to create a Purchase Order sub-line for the outstanding material 供货商承诺交付但未能按照订单全部交付，相关的信息会被传送到供货商和德迅控制塔，德迅将联系医科达并获取允许以及想关的新订单以补充

Exceptions

Inbound – Process Exceptions



| | Exception | Mitigation |
|---|--|--|
| 1 | Supplier doesn't accept PO 供货商未及时接受认可订单 | PO will no longer be available to the supplier and will be on hold pending further action from Elekta. 该供货商将无法获取订单，该订单将被暂时搁置等待医科达的通知 |
| 2 | Elekta update PO prior to Accept 医科达在订单被认可前已经更新 | PO is updated in the KN system and the standard process is followed 德迅系统将更新订单，供货商将遵循标准操作流程 |
| 3 | Elekta cancelled PO prior to accept 医科达在订单被认可前已经取消 | Status received into KN system no further action required by KNCT 订单的状态将被记录在KN系统中，无须其他的安排 |
| 4 | Elekta update PO after accept but before commit 医科达在订单被认可后更新但仍未被承诺交付 | PO is updated in the KN system and the standard process is followed 德迅系统将更新订单，供货商将遵循标准操作流程 |
| 5 | Elekta cancelled PO after accept but before commit 医科达在订单被认可后取消但未被承诺交付 | Status received into KN system no further action required by KNCT 订单的状态将被记录在KN系统中，无须其他的安排 |
| 6 | Supplier enters incorrect dims/weights during commit (<i>very high volume/weight for example</i>) 供货商录入错误的重量及包装尺寸 | KNCT will validate the weights/dims with the supplier and amend in the KN system prior to transport execution 德迅控制塔将联系供货商来更新系统数据以支持计划中的运输安排 |

Exceptions



Inbound – Process Exceptions

| | Exception | Mitigation |
|----|--|--|
| 7 | Supplier commits late 供货商晚于规定的时间进行承诺交付 | KNCT will liaise with Elekta and LSP's to find a solution. Considering the transport cut-off will have been exceeded then pick-up may be delayed or additional charges may occur. Non process compliance should be avoided and late commitment will be recorded in to the suppliers monthly scorecard. 德迅将联系医科达和承运商 以及相应的额外支出。该问题会被记录在相应的供货商考核卡中 |
| 8 | Supplier doesn't commit PO 供货商未能进行承诺交付 | PO will no longer be available to the supplier and will be on hold pending further action from Elekta. No transport planning will take place 供货商无法在继续获取该订单的信息，德迅将不再继续安排相关的运输计划直到获取医科达的指令 |
| 9 | Supplier under commits 供货商承诺交付但未能承诺按照订单全部交付 | An automated message reaches the supplier with KN CT in copy. The KN CT forwards to the responsible Elekta Planner/Buyer for approval/rejection. If accepted then Elekta are required to create a Purchase Order sub-line for the outstanding material. 相关的信息会被传送到供货商和德迅控制塔，德迅将联系医科达并获取允许以及想关的新订单以补充。 |
| 10 | Supplier over commits 供货商承诺交付但超出定单要求数量 | This is not possible. The KN system will not allow the supplier to over commit 德迅系统不允许承诺交付超出的订单数量 |
| 11 | Supplier delays the pick-up date during commit 供货商无法于计划中的装箱时间交付 | The supplier selects a different pick-up address during the commit process <i>(most suppliers only have one pick-up address so this one is a rare exception)</i> 供货商可在承诺交付中重新选择装箱提货日期 |

Exceptions



Inbound – Process Exceptions

| | Exception | Mitigation / Impact |
|----|--|--|
| 12 | Supplier commits to a later pick-up date 供货商进行承诺交付但选择了新的晚于计划的提货日期 | An automated message is sent to the KN CT. KN CT forwards the message to the responsible Planner/Buyer for approval/rejection. No updates possible via the Elekta/KN interface. The transport execution order needs to be updated manually by KN in the transport management system 相关的信息会被传送到供货商和德迅控制塔，德迅将联系医科达并获取允许。德迅控制塔会安排手动更改相关的运输计划 |
| 13 | Supplier commits to an earlier pick-up date 供货商进行承诺交付但选择了新的早于计划的提货日期 | This is not possible. The KN system will not allow this to be processed KN系统不允许此类改动 |
| 14 | Supplier has a technical issue when executing accept/commit/confirm 供货商在确认时遇到技术问题 | The KNCT should be informed who will try to resolve and raise to the KN Business System Support team if necessary 德迅控制塔会安排解决问题或联系相关的技术支援部门协助 |
| 15 | Elekta update the PO after supplier commit 医科达在供货商承诺交付后更改订单 | No PO updates should be processed after commit. The Elekta planner/buyer should always check the latest status in M3 prior to transmitting a PO update 此类的更新不被支持，医科达的相关人员会进行及时查询。 |
| 16 | Supplier confirms late 供货商在货物送到医科达后确认装箱提货 | If PO is booked into the Elekta WH (status 50) then later the confirm message is triggered (status 45) then status update wont be processed in M3 and an EDI error message will be received by Elekta IT 相关的装箱确认会发送相关的错误报告到医科达的IT部门 |
| 17 | Supplier has a problem in the KN system 供货商在KN系统中遇到操作问题 | The supplier should contact the KNCT and advise of the IT issue who will support to find a solution 请联系德迅控制塔，德迅会安排解决问题或联系相关的技术支援部门协助 |

Exceptions



Inbound – Process Exceptions

| | Exception | Mitigation / Impact |
|----|--|---|
| 18 | Supplier doesn't confirm 供货商未进行装箱确认 | The data will be captured into the suppliers monthly scorecard 该问题会被记入供货商考核记录卡中 |
| 19 | Supplier doesn't load what was committed 供货商供货于订单不符 | In the first instance the LSP should refuse to load PO's which are not detailed on the Pick-up Notification. This may not always be possible for the driver to validate. Secondly this may only be identified when being booked in at Elekta's warehouse. In this case a POD will be requested via the NCR process. KNCT can check with the LSP and Elekta may need to follow up with their supplier depending on root cause 如运输承运人未能识别，在货物送到医科达后，该货物将被记入NCR，德迅将和相关单位进行深入调查以查证原因 |
| 20 | Dates in M3 don't match those in the KN portal M3日期于KN系统数据不符 | Elekta should notify KNCT of the data mismatch. A investigation will take place and KN and/or Elekta IT may need to be engaged to sync both systems 医科达将通知德迅并和相关单位进行深入调查并更新系统数据 |
| 21 | The supplier doesn't receive notifications or reminders from KN Portal 供货商未接到任何系统通知或提醒 | The supplier should notify the KNCT about the issue will contact the KN IT team to investigate and help to resolve the issue 请联系德迅控制塔，德迅会安排解决问题或联系相关的技术支援部门协助 |
| 22 | The supplier has a new member of staff who needs system access or someone leaves the business 供货商人员变动需要变动系统登陆权限 | The supplier should notify the KNCT who will update the master data contact information accordingly 请联系德迅控制塔，德迅会安排更新系统 |



12 *Frequently Asked Question* 常见问题

Frequently Asked Questions

Inbound – Process Exceptions



| | Question | Answer |
|---|---|--|
| 1 | Should the supplier contact the local office of the Logistics service provider directly 供货商是否需要联系德迅的本地代表处或者办公室 | No the supplier should always contact the KNCT for any queries rather than the local LSP office. 德迅控制塔是唯一的供货商联系部门 |
| 2 | How does the booking process work? 详细的订单流程 | Once the supplier has committed the purchase order the KNCT will plan the order in the transport management system and send the booking to the local office of the LSP. The LSP will then contact the supplier in order to arrange the pick-up 供货商承诺交付订货后，德迅物流控制塔将安排运输计划并交予德迅在当地办公室，然后当地办公室人员将和供货商联系安排提货事宜 |
| 3 | What actions is required if the pick-up date in the KN system is incorrect? 如果原定的提货日期在KN系统中是错误的如何解决? | The pick-up date can be updated during the ecommit process to the required pick-up date 供货商可以在承诺交付的流程中更改提货日期 |
| 4 | What are the Control Tower contact details and which Control Tower should I contact? 如何联系德迅控制塔 | All suppliers located in Europe or North America should contact the KN Luxembourg Control Tower (knlux.il.gct.eleкта@kuehne-nagel.com) 北美和欧洲供货商可联系 卢森堡 All suppliers located in Asia Pacific should contact the KN Shanghai Control Tower (knbjs.il.gct.eleкта@kuehne-nagel.com) 亚洲供货商可联系上海 |
| 5 | Supplier has a problem in the KN system 供货商遇到KN系统问题 | The supplier should contact the KNCT and advise of the IT issue who will support to find a solution 供货商可联系相应的德迅控制塔通报遇到的问题并寻求帮助 |
| 6 | Why is the PO not available for commitment 为什么订单没有在交付界面显示 | Examples are: <ul style="list-style-type: none">- PO was released to late by planner/buyer 医科达相关人员晚释放订单- PO was updated to late by planner/buyer 医科达相关人员更新了订单- Late action taken by the supplier to commit 供应商没有在规定时间内交付订单 |

Thank you



KN Control Tower

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